

	BlackBerry® Internet Service from your Wireless Provider	BlackBerry® Enterprise Server Express	BlackBerry® Enterprise Server
What it is Advantages Email Platforms Supported	The service plan from your wireless provider that provides access to BlackBerry services like Internet-based email (Yahoo®, Google®, Hotmail® etc.) Internet, Instant Messaging, Social Networking and BlackBerry App World™ with the added security and management features of BlackBerry Protect1 <ul style="list-style-type: none"> • Set up email in just a few easy steps • Wireless access to popular IM and Social Networking applications • BlackBerry® Browser • Customize your device -download apps from BlackBerry App World • BlackBerry Protect provides features like remote device wipe, lock, restore and locate in the event that your BlackBerry Smartphone is lost or stolen. POP3, IMAP, ISP, Outlook Web Access 	Designed to allow wireless synchronization between Microsoft Exchange or Small Business Server to your BlackBerry workforce. BlackBerry Enterprise Server Express is a low-cost and highly secure option for businesses that want to connect both corporate liable and personal liable BlackBerry smart-phones to company email <ul style="list-style-type: none"> • Works with most personal BlackBerry data plans • Free software and CALs • Enables businesses to cost effectively expand the number of BlackBerry Smartphone users while maintaining security and control over both corporate liable and personal liable users. Installs directly on the existing email server2 Microsoft® Exchange, Windows® Small Business Server 	Designed to meet the mobile needs of enterprise and government organizations with an on premise mail server and includes advanced features such as high availability and supports premium add-on products. <ul style="list-style-type: none"> • Provides the highest level of IT control and advanced functionality. • Offers the ability to add on products such as BlackBerry® Mobile Voice System. Microsoft Exchange, IBM Lotus, Domino, Novell® GroupWise®
Number of BlackBerry Users Supported	Individual	Up to 2000+ with dedicated server(s) or 75 on the primary mail server	Able to support a large corporate user group (2,000+ per server)
Wireless Email Synchronization	✓	✓	✓
Wireless Calendar and Contacts Synchronization	<ul style="list-style-type: none"> • Requires synchronization with the PC via cable • Wireless Synchronization supported on some mail platforms. 	✓	✓
Advanced Calendar Functionality	✗	✓	✓
Instant Messaging Supported	Web-based (BlackBerry® Messenger, AIM®, Yahoo!® Messenger, Windows Live™ Messenger, Google Talk™ and ICQ®)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and enterprise (such as Microsoft Office Communicator), IBM® Lotus® Sametime®
Social Networking Supported	Web-based (like Facebook®, Twitter®)	Web-based (like Facebook, Twitter)	Web-based (like Facebook, Twitter) and enterprise (such as IBM® Lotus® Connections)
Desk phone/PBX integration	✗	✗	✓ (with BlackBerry Mobile Voice System)
Remote File Access	✗	✓	✓
Access to Intranet	✗	✓	✓
Attachment Viewing and Editing	✓	✓	✓
Application Support	BlackBerry App World and web-based applications	BlackBerry App World, web-based applications & client-server business applications	BlackBerry App World , web-based applications & client-server business applications

Security	BlackBerry® Protect, included with some personal BlackBerry data plans offers the ability to perform device wipe, set loud ringer or locate device if the Smartphone has been lost or compromised. 1	Enterprise-grade with 75+ IT policies and data encryption AES 256 bit, Triple DES	Enterprise-grade with over 500 IT policies and data encryption AES 256 bit, Triple DES
Setup	Configured by the user using the device setup wizard	Can be installed on the existing mail server or on a dedicated server	Installed by IT onto a dedicated server
Manageability	BlackBerry® Desktop Manager on PC or Mac	Dynamic Web-based console for easy policy and user management plus the ability for end users to perform basic management such as remotely wiping the device.	Dynamic Web-based console for easy policy and user management plus the ability for end users to perform basic management such as remotely wiping the device.
Premium IT Features	X	X	Includes high availability, monitoring and over 500 IT policies